





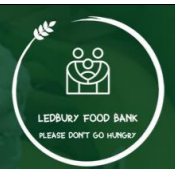









Household Support Fund- 1st April 2025 – 31st March 2026

PLEASE NOTE - Households are eligible for up to a maximum of £600 from April 2025 – March 2026 across all agencies, including schools and Herefordshire Council Local Welfare payments

Organisation	Client Group	Support Available						Method of Referral & Contact Information	Additional Information on Support Available
		Support for Energy & Water	Food	Wider Essentials	Housing Costs	Advice Services	Preventative Services		
	People aged 50 & over across Herefordshire		✓	✓			✓	Accept self-referrals and agency referrals Tel: 0333 0066 299 Email: contact@ageukwyvern.org www.ageukwyvern.org	Supermarket vouchers
	Those in need in Bromyard and surrounding areas		✓					Accept self-referrals and agency referrals Tel no: 07942 672077 Email: info@bfandmac.org.uk	Food parcels
	Households in the Kington area					✓		Phone: 0344 826 9685 Email: advice@citaherefordshire.org.uk https://www.herefordshirecab.org.uk/get-advice/	Kington Outreach Sessions – benefits checks and advice
	Those in need, particularly the homeless. Focus on Hereford City and environs	✓	✓	✓	✓		✓	Accept self-referrals and agency referrals Tel no: 01432 381838 Email: hsf@ethos.uk.com Walk ins: The Living Room, 10 Commercial Road, Hereford.	Energy and Water emergency payments. Food parcels. Appliances that need updating to save energy/ new household items. Support for clothes, bedding, cooking utensils etc. Help with emergency housing costs. Budgeting, benefit and housing advice.
	Those in need, focus on North Hereford residents		✓	✓			✓	Referral agencies: Complete online form Food Parcel Request - Agency only Accept self-referrals; Tel no: 01432 607011	Food parcels. Slow cookers and microwaves. Starter packs to people entering first time accommodation.
	Those in need, covers the whole of Herefordshire	✓		✓				Referral agencies only – online application: https://www.herefordshirecf.org/funds/household-support-fund/ Email: office@herefordshirecf.org	Support for fuel and water bills. Support for washing machines, cookers, fridges.
	Those in need in Ledbury and surrounding areas		✓				✓	Accept self-referral and agency referrals: Tel no: 07581 283092 Email: food@ledburyfoodbank.org	Food parcels.

								Self-referral walk in's - Wednesday or Friday mornings (9.00 until 12.00) or Thursday evenings (6.00 until 8.00).	
	Those in need in Leominster and surrounding areas			✓				Accept referrals and self-referrals Tel no: 07715 410575 Email: leominsterfoodbank@gmail.com https://www.leominsterfoodbank.org/	'Starter packs' including essentials such as microwave, air fryer, basic cooking/eating equipment, plates, cutlery
	Households in need across Herefordshire	✓						Accept self referral and agency referrals Tel no: 0800 677 1307 Email: herefordshire@mea.org.uk	Home visits to provide energy advice and fit low-cost energy saving measures
	Households in need across Herefordshire			✓				Individuals complete our online form - https://nils.org.uk/apply-for-assistance/ and provide the requested documents. All applications must be accompanied by a statement of support from a 3 rd party organisation, this can be an email to enquiries@nils.org.uk or via our online Referral form - https://nils.org.uk/referring-agencies/	White goods, small appliances and furniture
	Those in need in Hereford with focus on South Wye		✓				✓	Accept self-referrals and agency referrals Tel no: 01432 357700 Email: efoodhfd@yahoo.com	Food parcels. Budgeting and cooking lessons.
	Those is need in Ross-on-Wye and surrounding areas						✓	Accept self-referrals and agency referrals Tel no: 0800 328 0006	Debt management and personal support. Budgeting and money coaching courses. Money coaching for young adults.
	Households in need across Herefordshire	✓						Accept self-referrals and agency referrals www.severnwye.org.uk/refer/ Phone number: 0800 170 1432 Email: communityadvice@severnwye.org.uk	Payments towards fuel debt, energy bills, oil/gas bottles and tanks
	Households in need across Herefordshire	✓						Self referrals; https://www.yesenergysolutions.co.uk/schemes/keep-herefordshire-warm Phone: 08006771432 Email: khw.advicecentre@yesenergysolutions.co.uk	Grants for electricity and fuel, this includes payments towards fuel debt, energy bills, oil/gas bottles and tanks and top up for prepayment meters. Heating repair/ installation assistance. Heat the Human packs

Support for households with children under 5 years	Households with children aged 0-5 years	✓			✓		✓	Agency referrals via a health visitor, local children's centre, your child's pre-school or nursery setting, your midwife, social prescribers or CAB	One-off emergency payment of £75 per household, to be redeemed at a supermarket. Financial 'health check' completed by CAB.
Support for households with individuals that use 'high energy' use medical equipment	Households with an individual that is reliant on high energy medical equipment to meet their health needs							Self-referral and agency referrals accepted https://www.herefordshire.gov.uk/family-support/support-emergency-welfare-support/3	One-off £250 payment.
Support for unpaid carers on a low income	Households with an unpaid carer							Agency referrals via Carers Links, Age UK Wyvern, Dementia Matters Here(fordshire), Crossroads Together and Citizens Advice Bureau.	One-off £300 payment.
	Foodbank recipients across Herefordshire						✓	Referrals completed via the foodbank	Fast track support for a financial 'health check' completed by CAB.
	Pensioners in Herefordshire						✓	Self referrals and agency referrals accepted advice@citaherefordshire.org.uk	Support with Pension Credit, Attendance Allowance, Housing Benefit, blue badge scheme submissions
	Families with children under 5 years old						✓	Referrals completed via customer services	Financial 'health check' completed

THERE IS FURTHER INFORMATION AND ADVICE FOR HOUSEHOLDS STRUGGLING FINANCIALLY ON THE [TALK COMMUNITY MONEY ON YOUR MIND](#) WEBPAGES

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